



At LocalHost we love Georgia, and we love creating memorable and meaningful travel experiences for our guests. As an inbound tour operator, we understand the breadth of our activities and the influence we have on the local communities, nature and cultural heritage. Acknowledging this, we commit ourselves to operate with high standards of sustainability, in an ethical and socially conscious manner. Our mission is to deliver exceptional service to our customers, have a positive impact on local communities and protect the environment. Following sustainability policy serves as a guiding framework for our actions and partnerships.

Social Policy & Human Rights

We believe customer satisfaction starts at our office – with happy and valued employees. At Local Host we maintain a clear human resource policy which ensures that:

- We strictly protect the universal human rights and freedom recognized by international law and local legislation.
- Our employees are granted, and their rights are protected with employment contracts in accordance with Georgian legislation.
- Our work environment is safe and healthy.
- Our employees are free to enter employment through their own choice and have freedom to leave employment when they choose.
- Our employees receive fair compensation, which is above the official average as well as industry standards.
- We are committed to fostering inclusive and equal opportunities for our employees. To ensure that no individual will face discrimination in any aspect of employment, including but not limited to:
 - Recruitment and hiring processes
 - Employment terms and conditions
 - Access to training and professional development opportunities
 - Promotion, advancement, and access to senior positions
- We have a zero-tolerance policy for acts of violation of human rights, including forced labor, human trafficking, and all rights of children.

At Local Host it is prohibited to introduce or establish any norms or rules that may directly or indirectly promote discrimination against anyone on the grounds of ethnic or racial affiliation, religious belief, gender, age, social status, marital status, sexual orientation, physical abilities and in any other case. Violation of this commitment by our employee gives us the right to use the most extreme form of sanction and dismiss the employee from the position held.

We expect commitment and further reinforcement of these values from all our partners and suppliers.

Local Communities

What is better than Marika and Ermine meeting you at the gate of Sisatura with a shot of Chacha and a big smile? Leila preparing the best Khinkali while at the same time telling her story of life which could easily be Oscar winning movie? Samvel and his family with their super warm hospitality making you laugh all the time while serving delicious home-grown food? What can be more interesting than Anzor guiding you through his village of Jokolo telling you all the stories you can never find in any book or guidebook.

It is true – in Georgia there are infinite number of people and families who deliver unparalleled level of positive emotions – emotions which you can never buy. Our mission is to support these people, families and communities and for this we wholeheartedly suggest to our customers excursions and activities which directly involve Marika and Henry, Leila, Samvel and his family, Anzor and many other of our loved friends.

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Activities and Excursions

We are committed to creating customer experiences with the highest standards by:

- Respecting local customs, traditions and cultural integrity.
- Promote and encourage excursions and activities which engage and bring benefits to local communities.
- Prohibiting any excursions or activities which harm humans, animals and nature, are socially or culturally unacceptable, where captive wildlife is acquired, bred or held.
- Prohibiting purchase of any illegal souvenirs, or any illegally obtained historic, cultural or archaeological artefacts.

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Environmental Protection

We love the mountains of Svaneti, the landscapes of Samtskhe-Javakheti, the view on Caucasus Range from Telavi, the beauty of Martvili Canyon, the mystique of Paravani Lake and the authenticity of Adjara villages. We are committed to contribute our best so that future generations will be able to enjoy the miracles of Georgian nature, for this:

At our office we have implemented policies to Reduce:

- Energy Consumption:
 - All office lights are switched off after working hours.
 - All lights are switched off if the relevant space isn't used.
 - All office equipment is switched off after working hours.
 - All office equipment is switched off when not in use.
 - We have decreased energy consumption by 10.1 % for the period January-October 2025, compared to same period of 2024.
 - We have decreased gas consumption by 36.3 % for the period January-October 2025, compared to same period of 2024.

- Water Consumption:
 - The water in the kitchen and bathroom isn't left running.
 - Everyone makes sure water is turned off when leaving office.
 - All employees are informed about water conservation.
- Waste:
 - At our office we separate the waste PETE; HDPE; PP.
 - All non-perishable goods are purchased in bulk.
- Use of disposable and consumable goods.
- The amount of paper we print.
- Mobility:
 - By granting our employees one day per week to work remotely from home.
 - All employees are allowed to work from home one additional day per week if working from office is not necessary.
- Sustainable Transportation: to motivate use of public transport we reimburse one-year public transport pass fee for employees.

To further aid environmental protection:

- We promote excursions and activities which support the local environment and biodiversity.
- We offset all carbon footprint caused by our international business travel.
- Motivate our employees to use public transport by reimbursing one-year public transport pass fee.

Within our supply chain:

- We favor and give preference to accommodations and restaurants with acknowledged sustainability certificates.

We expect commitment and further reinforcement of these values from all our partners and suppliers.

Partnerships:

Since founding company in 2015, we have handpicked our valuable partners who make it possible for us to create exceptional experiences for our guests. We commit ourselves to share our sustainability experience with them and work together for positive impact and to reward their sustainability efforts with strengthened partnership.

We emphasize that we will not form partnership and/or will terminate any existing partnership (accommodations, restaurants, excursion providers, inbound tour operators etc.) in case there is evidence of any of the following:

Legal Compliance:

- Does not hold all required permits and licenses to operate the business in Georgia or respective country.
- Does not comply with all local laws and regulations.

Social Welfare and Human Rights:

- Does not demonstrate respect to the national and international laws and regulations as well as good ethics concerning human rights, including rights of employees, the rights of children and women and the rights of indigenous people.
- Discriminates based on gender, age, religion, race, social background, disability, nationality, membership in workers' organizations, political affiliation, sexual orientation, or any other personal characteristics.
- Does not comply with local employment legislation and does not ensure that employees are paid at least a living wage or a wage equal to the national legal minimum wage.
- Employ children to complete work which is normally undertaken by adults.
- Does not ensure that any employed person aged 14 or under grants full protection and special working conditions in accordance with the UN Convention on the Rights of the Child and/or the ILO convention 138 as well as local legislation.
- Does not ensure that children are protected against sexual exploitation on the premises and that the Supplier and its employees follow the Child-Protection Code against sexual exploitation of children.
- Jeopardizes the provision or integrity of basic services to the neighboring communities.

Biodiversity & Animal Welfare:

- Sells or promotes food or souvenirs made from red listed species.
- Offers excursions that harm plants, animals, ecosystems or natural resources.
- Does any activities which harm nature or animals.
- Does not ensure that within their excursions wildlife species are not harvested, consumed, displayed, sold, or traded, except as part of a regulated activity that ensures that their utilization is sustainable and in compliance with local, national and international law.

Customers:

- Does not ensure customer privacy.

General Director:

David Vardanashvili